

### Visits in patient's private room

Patients may have up to **3** visitors at one time in their private room unless all visitors are from the same household, in which case there is no maximum.

Masks may be removed and disposed of in a patient room by visitors if physical distancing can be maintained. All visitors must wear a mask anytime hospice staff or physicians enter the patient's room.

Continuous masking and additional Personal Protective Equipment (PPE) may be required during visits based on patient condition and risk assessment.

### Visits in designated private indoor spaces

Patients may meet with up to **3** visitors at a time in designated indoor visiting spaces.

Requests for larger groups may be approved by the Director of Clinical Care and will only be considered if physical distancing can be maintained.

**Designated indoor visiting spaces at Rosedale Hospice are the Chapel and the Library.** All other common spaces remain closed to the public at this time.

Use of these spaces must be coordinated with hospice staff and will be limited to **1 patient/family grouping** at a time.

Masks must be worn by visitors at all times when using indoor shared visiting spaces.

Patients on isolation are not permitted to use the designated indoor visiting areas

### Outdoor visits on Rosedale Hospice property

Patients may meet with up to **4** visitors at a time for outdoor visits (visitors are not required to be from the same household).

Requests for outdoor visits with larger groups may be approved by the Director of Clinical Care on a case-by-case basis.

Masks must be worn by all visitors if physical distancing cannot be maintained.

Individuals who do not enter the building and follow all physical distancing requirements during the visits are not required to complete the screen form.

Patients on isolation are not permitted to have outdoor visits.

*Please contact Erin Forsyth, Director of Clinical Care at 403-284-5195 or [erin.forsyth@hospicecalgary.ca](mailto:erin.forsyth@hospicecalgary.ca) for any questions or concerns regarding the Rosedale Hospice visiting guidelines. Concerns that cannot be resolved at the site level will be referred to Hospice Calgary senior leadership for consultation. Patients and families may also contact Alberta Health Services Patient Relations at 1-855-550-2555 with any questions or concerns*

**1. Everyone admitted to hospice will be in quarantine for the first 14 days of their stay. This quarantine period minimizes the risk of spreading any potential infection to other patients, visitors, and staff.**

- This means that the patient will be required to stay in his or her room for the first 14 days.
- During this time, visitors must be limited to the patient's private room (see details in chart on previous page).
- The quarantine period is still required even if the patient has had a recent negative COVID-19 test result.

**2. We recognize that visits from family/loved ones are essential for our patient's quality of life, mental health, and spiritual well-being.**

- After the quarantine period, and if the patient is well enough, outdoor visits and/or visits in designated indoor spaced can be arranged according to the guidelines outlined in the chart on the previous page.

**3. All visitors must complete a health screening**

- Screening is done via health questionnaire and a temperature check. If the screening shows you are at increased risk of COVID-19, you may not be able to visit.
- A new screening form must be completed every time you enter the hospice after leaving the property ( this may mean completing the screening multiple times each day).

**4. All visitors will need to wear some degree of Personal Protective Equipment (PPE) during visits.**

- **Visitors must wear a mask at all times in common spaces of the hospice, including but not limited to, the reception area, stairwells, elevators, hallways, and designated indoor visiting spaces**
- A mask may also be required for outdoor visits if physical distancing cannot be maintained.
- Additional PPE such as goggles or face shield, gloves, and gown may be required as directed by the hospice team based on risk assessment.
- The hospice team will provide you with any required PPE; they will also instruct you on how to put on and take off the PPE.
- PPE requirements for children must be discussed with hospice staff. Families may be required to supply PPE for any visiting children.
- Refusal to wear the required PPE would prevent you from being able to visit.

**5. Patients may have visits from 1 pet at a time**

- Visits must be in compliance with the Hospice Calgary Visiting Animals policy, please speak to staff for details if you would like to arrange a visit.